

Ox Bodies Inc. Warranty Policy

All warranty calls should be directed our Warranty Manager at our home office in Fayette Al. (205) 932-5720.

A warranty repair authorization number (WRA#) **must** be issued before any payment or repairs will be considered. The Warranty Manager will issue this number at the time of original notification of any problem.

All defective or damaged parts must be returned for inspection by our vendors.

As always, Ox Bodies Inc. will continue to work closely with our customers to provide the best service possible. If you have any questions please contact us.



TRUCK BODY WARRANTY



Ox Bodies warrants that its truck bodies will be free from defects in materials and workmanship for a period of 1 (one) year from the date of shipment. Buyer's remedy for defective products shall be limited to repair, replacement, or credit at Ox Bodies option. All warranty claims must be authorized by Ox Bodies, Inc. before claim will be considered. Any warranty claims presented without prior authorization will be dismissed. Any defective products must be returned to Ox Bodies or to an Authorized Service Center for inspection, freight prepaid.

This warranty does not apply to truck bodies which have been misused or have been subject to improper application, damage, or repair. Warranty claims for items which upon inspection are found to be due to misuse, improper application, damage, improper repair, or lack of proper maintenance will not be honored.

Items such as loose fittings, hose leaks, loose nuts & bolts, unusual noises, and electrical fittings will be covered up to 90 days after in-service date. Problems such as these after this time period will be considered the result of normal use and are not warrantable items.

This does not include lift axle mounting hardware. Lift axle mountings have their own torque regimen which must be followed prior to 90 days. Failure to do so will void the warranty on the lift axle.

THIS WARRANTY IS THE ONLY WARRANTY APPLICABLE AND EXCLUDES ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED (MERCHANT ABILITY, FITNESS FOR PARTICULAR PURPOSE, OR OTHER). UNDER NO CIRCUMSTANCES WILL OX BODIES OBLIGATION THEREUNDER INCLUDE LABOR CHARGES OR CONSEQUENTIAL OR INCIDENTAL DAMAGES.

Warranty Manager

1-205-932-5720

(800) 844-2519

Fax 1-205-932-2594

warranty@oxbodies.com

Shipping Locations for returning parts:

<p>Ox Bodies, Inc. - Arkansas 139 Old airport Road Nashville, AR 71852 1-870-451-9021 Fax 1-870-451-9031</p>	<p>Ox Bodies, Inc. - Alabama 719 Columbus St. East Fayette, AL. 35555 1-205-932-5720 Fax 1-205-932-2594</p>	<p>Ox Bodies, Inc. - South Carolina 195 Industrial Lane Bennettsville, SC. 29512 1-843-479-0255 Fax 1-843-479-1817</p>
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